



Agenda

Rider Experience and Operations Committee Meeting
Thursday, August 4, 2022
1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom
Union Station
401 S. Jackson St.
Seattle, WA

****Hybrid Meeting – In person and Video/Telephone Conference****

To participate in the meeting via video conference:
<https://soundtransit.webex.com/soundtransit/j.php?MTID=md83a2b1f65cb39761713715fc77f1ab9>, if a password is not already entered, enter the following password: Agency.

To participate in the meeting via telephone conference: Call 415-655-0001 or 206-207-1700, then enter access code: 249 116 51514 and password: 243629

Kristina Walker, Committee Chair, Presiding

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Public comment**

The committee is accepting public comment on today's agenda items and on topics within the committee's purview in the following formats:

Written public comment: Written comments can be submitted electronically via emailtheboard@soundtransit.org. Written comments received up to one hour before the meeting will be provided to Board members electronically during the meeting, comments received after that deadline will be provided to Board members after the meeting.

In person public comment: Individuals who would like to provide in person public comment must sign up in the Ruth Fisher Boardroom before the meeting begins. The sign-up sheet is available 30 minutes before the scheduled meeting start time.

Virtual public comment: Individuals who would like to provide virtual public comment via phone or computer must sign-up in advance on the meeting page. The virtual sign-up sheet is open from 8:00am until 5 minutes before the scheduled meeting start time.

6. **Business items**

For Committee Final Action

- A. **Minutes:** July 15, 2022, Rider Experience and Operations Committee Meeting

COMMITTEE CHAIR
Kristina Walker
Tacoma Councilmember

VICE CHAIR
Ed Prince
Renton Councilmember

BOARD MEMBERS
David Baker
Kenmore Councilmember

Christine Frizzell
Lynnwood Mayor

Debora Juarez
Seattle Councilmember

Kim Roscoe
Fife Mayor

Dave Upthegrove
King County Councilmember

Peter von Reichbauer
King County Councilmember

**INTERIM
CHIEF EXECUTIVE OFFICER**
Brooke D. Belman

For Recommendation to the Board

- B. **Motion No. M2022-65:** Approving the submittal of the Transit Development Plan 2022-2027 and 2021 Annual Report to the Washington State Department of Transportation.
- C. **Motion No. M2022-66:** Approving the Title VI service monitoring results prior to the submittal of Sound Transit's 2022 Title VI Program to the Federal Transit Administration.
- D. **Motion No. M2022-67:** Approving the submittal of Sound Transit's Title VI Program to the Federal Transit Administration.
- E. **Resolution No. R2022-22:** (1) Confirming the inspection rate and staffing level for the permanent Fare Ambassador program based on the pilot program initiated in August 2021, (2) updating the financial plan assumption through 2046 to match current staffing assumptions, and (3) directing staff to provide information on the effectiveness of the program by July 2023.

7. **Reports to the Committee**

- REO Metrics Performance Report

8. **Executive Session** (If needed)

9. **Other Business**

10. **Next meeting:**

September 1, 2022

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom and Virtually via WebEx

11. **Adjourn**